



PRESIDENTIAL ADDRESS

NOVEMBER 19, 2016



Ryan Itterman

Good afternoon society members, council colleagues and distinguished guests. It is my sincere pleasure to address you as your incoming President for the 2016/17 year.

In the past year I have had the opportunity to become more involved with CSHP activities and have been pleased to represent CSHP Ontario Branch in the External Portfolio.

With this role, I am tasked with advocating for our interests and connecting with stakeholders – our focus will continue to be working with the Ontario College of Pharmacists as we gain experience and realize the tremendous opportunity that oversight provides our hospital medication systems.

We will also continue to work with the Ontario Pharmacists Association in our partnership to deliver Aseptic Compounding training to pharmacists and pharmacy technicians.

A final focus for advocacy is connecting with colleagues at the Ontario Hospital

Association on a number of initiatives to advance the quality and safety of medication systems in Ontario.

Through the hard work and dedication from members like you and the leadership of Sam Dhaliwall the Ontario branch has a new strategic plan. The achievement of our strategic initiatives will become our blueprint for the next three years and I encourage you to review the plan and offer your support and assistance wherever possible.

A key aspect of our strategic plan will be to better understand the needs of our members and how best to attract additional pharmacists and pharmacy technicians. We need to be relevant and offer meaningful benefits to our members – this will help us ensure our long term success and renew the engagement and loyalty of our membership.

In addition to the strategic plan, council will continue to support our core programs including the Ontario Pharmacy Management Seminar, CSHP-OPA Aseptic Compounding Program and the events

being held today, the Education Sessions and Awards.

We continue to work to enhance our existing programs and entertain member feedback and input on our future direction and how to enhance member benefits.

In the words of the Dalai Lama, 'If you think you are too small to make a difference, try sleeping with a mosquito'.

Please speak to me or any other member of council if you have any suggestions or input or the desire to get more involved. Our society is one that thrives on volunteers and any assistance you can provide will help us achieve our goals. We need as many mosquitos as possible!

At this time, I would like to thank Olivia Ng, Vivian Law and our Education

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[PRESIDENTIAL ADDRESS ... continued]

Committee and Cathy Burger and our Awards Committee for their work in planning the events today. I would also like to thank all council members and committee members for their work and support – and I would be remiss if I did not offer a huge thank you to Anne Stacey, who is a cornerstone of support that helps guide the success of CSHP Ontario Branch Council and programs.

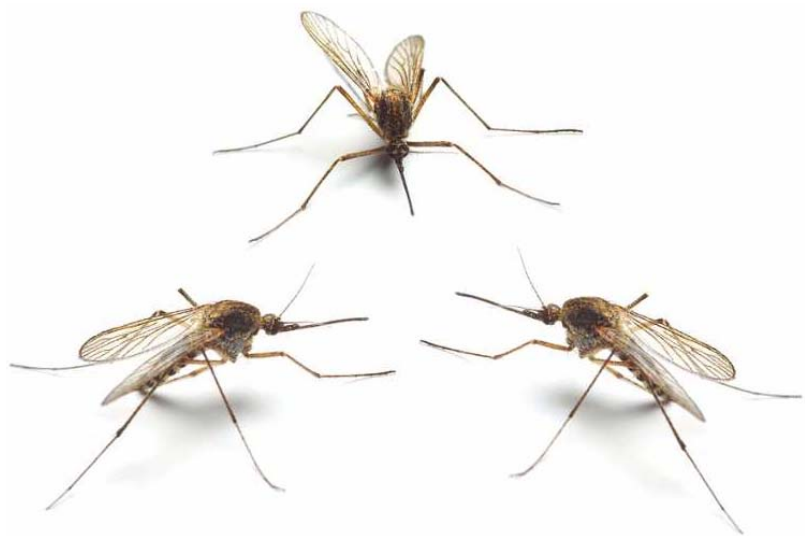
In closing I would like to share a quote from Stephen Covey that resonates with me.

'Life is not accumulation, it is about contribution.'

I certainly appreciate the contributions of past presidents, councils and members, and hope that as President I will make a worthy contribution back to the profession that has given me so much good fortune. Thank you for the opportunity to serve you. I am looking forward to another productive and successful year for our branch.

Respectfully submitted,

Ryan Itterman
CSHP Ontario Branch, President



looking back on the year

OUTGOING PRESIDENTIAL ADDRESS

TO THE 68TH ANNUAL GENERAL MEETING OF THE ONTARIO BRANCH, CANADIAN SOCIETY OF HOSPITAL PHARMACISTS



Sammu Dhaliwall

It is amazing how fast a year can go by. When my wife and I had our twins 6 months before I accepted the President-elect position, everyone told us “not to blink” and “enjoy every precious moment with the twins” and “Before you know it, they will be all grown up”. Essentially, my wife and I were being advised to embrace the moment and build a strong foundation with our kids for the later years. After spending this past year in my role, the same can be said about CSHP-OB’s work for advocacy of its members. We cannot blink and let opportunities go by us today or it will be even more challenging in the future to accomplish our goals. CSHP-OB has historically been very successful to be right in the thick of things, and this year hasn’t been any different.

I will begin by highlighting some key accomplishments for this past year.

August 1, 2016 will be a date we will all remember for decades to come. The new regulations to the Drug & Pharmacies Regulation Act (DPRA) were proclaimed

providing the Ontario College of Pharmacists (OCP) the new authority to license and inspect hospital pharmacies. CSHP-OB has continued to provide feedback on behalf of members all year long by actively participating on the OCP Hospital Advisory working group which was officially disbanded in September 2016. The proclamation was significant in that it not only confirms best practices already occurring in medium to large hospital pharmacies in the Province, but it also provided a legitimate voice to small and rural hospital pharmacies who have previously struggled to recruit and retain pharmacists. CSHP-OB has always identified small & rural hospitals as locations needing more pharmacist support but advocacy in the past has fallen short without support of legislation. Of course, we have come across new challenges with the proclamation including compliance with Sterile Compounding standards.

Fortunately, CSHP-OB had already identified a need for an Aseptic Compounding course and has been able

to continue partnering with Ontario Pharmacists Association (OPA) to deliver a CCEEP accredited course. The course continues to deliver high quality content and provides CSHP-OB a new revenue stream to help with future advocacy. The partnership with OPA to develop and deliver this course has been worth every second invested by CSHP-OB Executive, Council and members over the past 3 years. Without the dedication of a very small group of CSHP members, I would not be able to glowingly describe the success of the program today.

CSHP-OB delivered another successful Ontario Hospital Pharmacy Manager’s Seminar (OHPMS) in May 2016 at the beautiful Deerhurst Resort. This was the first seminar which CSHP-OB was involved with from the very beginning. The organizing committee needs to be commended for their efforts and next year’s seminar is shaping up to be another good one.

CSHP-OB continued to be actively involved with providing feedback and



[OUTGOING PRESIDENTIAL ADDRESS ... continued]

consultations to various stakeholders this past year. Something we haven't done consistently in the past has been to share our responses with members. This year we have committed to having our responses posted on the CSHP-OB website for all members to view and be aware of CSHP-OB's position on the matter. We hope this will encourage members to provide constructive feedback on responses submitted and also be proactive with providing feedback to the Branch to incorporate into new responses. The approach was very successful with our submission to the Ministry of Health & Long Term Care in response to the delisting of high strength opioids.

Yesterday, Council passed our Strategic Plan for 2016-2019 which aligns with the Official's Strategic Plan. We were fortunate to arrange for a facilitated planning session in April 2016 which helped Council to identify key areas to focus our energies on. The Strategic Plan will help guide CSHP-OB over the next 3 years in efficiently serving the members and continue advocating for pharmacists working in hospitals and other collaborative healthcare settings.

Last year during my incoming address, I talked about advocating more for Pharmacists' practice, not only in hospital settings but also for pharmacists practicing in other collaborative health care settings. In April, Council approved a new Primary Care Council position, a role

which will be very important in the years to come as hospitals will be more and more involved with ambulatory services and a greater number of hospital-trained pharmacists transitioning into primary care roles to support the Patients First mandate from the Minister of Health. We are currently recruiting for this position so if you are interested or know of someone who might be interested, please reach out see how you can get involved.

With continuing responsibility of the Vision portfolio, I decided to finally get 20/20 vision three weeks ago. Perhaps, I should have done that at the start of my term but nonetheless, the future for CSHP-OB is vibrant and financially sound. We are thriving with strong membership and injection of new energy looking to lead CSHP-OB in the future.

I do want to acknowledge one individual who has been instrumental in providing timely and needed support for CSHP-OB this past year for Executive and the committees. Thank you Anne Stacey! Like all other successful organizations, you are the unsung hero of CSHP-OB. You have been critical for our smooth operation.

Reflecting back on the accomplishments of the past year, I was fortunate to work with a strong and passionate Executive and Council. I want to thank every one of them for taking time out of their work and life schedule to support CSHP-OB and actively participate in our journey.

Thank you for the opportunity to serve the membership this past year. I look forward to a new CSHP-OB year and am excited to pass the gavel to Ryan who has been instrumental in our success this past year as well. I have no doubt that we will continue to seize the moment and build on the foundation we stand on.

Respectfully submitted,

Sammu Dhaliwall
CSHP Ontario Branch, Past President



CSHP ONTARIO BRANCH AWARDS PROGRAM 2017

Once again the Awards Evening for Ontario Branch was a huge success. The opportunity to celebrate our members' excellence was enjoyed by all. We would like to offer a special thanks to our sponsors who made this event possible.

The Awards presented by the Ontario Branch, CSHP, are designed to show appreciation for deserving activities of members of the Branch. There are three types of awards; those that recognize exceptional individual contribution, outstanding projects or programs, and grants for research or pharmaceutical care development.

AWARDS FOR PROJECT OR ARTICLES

THE E. AMY ECK AWARD

Sponsored by the E. Amy Eck Fund - Hospital Project

Presented to:

Becky Agar
Ryan Itterman
Alicia Stevens



Ryan Itterman (left), Alicia Stevens, Rebecca Agar (right)

Project Title: Optimizing Therapeutic Drug Monitoring and Identification of Possible Adverse Drug events at Rural Hospital Sites

The award is presented to an active member of the Ontario Branch CSHP to recognize a unique pharmacist-led project resulting in a significant improvement in patient care within a health organization or outpatient pharmacy practice environment. The award consists of a framed certificate and a cheque for \$400.

THE E. AMY ECK HUMANITARIAN AWARD

Sponsored by the E. Amy Eck Fund

Presented to:

Jacqui Hebert



Jacqui Hebert (Humanitarian/volunteer project)

Project Title: Pharmacist-led Medication Optimization in Rural Kenya

The award is presented to an active member of the Ontario Branch CSHP to recognize a humanitarian volunteer or innovative project in the health care community. The award consists of a framed certificate and a cheque for \$400.

CSHP ONTARIO BRANCH AWARDS PROGRAM 2017

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AWARDS FOR PROJECT OR ARTICLES ... continued

INNOVATIVE INFORMATION TECHNOLOGY AWARD

Sponsored by Teligent

Presented to:

Alice Tseng
Pierre Giguere



Alice Tseng (left), Mike Bethell (right) Teligent

Project Title: Development and Implementation of an Integrated HIV/HCV Drug Interaction Web Application

This award is available to an active member of Ontario Branch, CSHP, and who has demonstrated exemplary skills in developing and implementing an innovative locally-derived information technology solution (e.g. application, electronic tool or program) to improve patient care or pharmacy practice at a hospital. The award consists of a framed certificate and a cheque for \$500.

DOUGLAS J. STEWART AWARD

Sponsored by Teva

Presented to:

Sammu Dhaliwall



Sammu Dhaliwall (left), Ky To (right) Teva

Project Title: Implementation of a New and Innovative Antimicrobial Stewardship Program via Telepharmacy

This award recognizes excellence in Hospital Pharmacy Administration. The award is available to an active member of the Ontario Branch, CSHP (for at least one year) who has demonstrated exemplary skills in implementation of a program new to the hospital. The program must already be implemented. The award consists of a framed certificate and a cheque for \$1000.

CSHP ONTARIO BRANCH AWARDS PROGRAM 2017

... continued

AWARDS FOR PROJECT OR ARTICLES ... continued

THE ONTARIO BRANCH LITERARY AWARD - THERAPEUTIC REVIEW OR CASE REPORT

Sponsored by Eli Lilly

Presented to:

Denise Kreutzwiser



Karen Vandermeullen (left) Eli Lilly, Denise Kreutzwiser (right)

Project Title: The evolution of three decades of antiretroviral therapy: challenges, triumphs and the promise of the future

This award was established to encourage pharmacists to share information and experience through publication. The article submitted should be pharmacy-related and must have been published or accepted for publication in a peer-reviewed journal in the year prior to the deadline date. The award is given for a therapeutic review or case report and consists of a framed certificate and a cheque for \$500.

THE ONTARIO BRANCH LITERARY AWARD ORIGINAL RESEARCH OR PROGRAM ESTABLISHED

Sponsored by Teligent

Presented to:

Marisa Battistella

Project Title: Development, validation, and implementation of a medication adherence survey to seek a better understanding of the hemodialysis patient

This award was established to encourage pharmacists to share information and experience through publication. The article submitted should be pharmacy related and must have been published or accepted for publication in a peer-reviewed journal in the year prior to the deadline date. The award is given for original research and consists of a framed certificate and a cheque for \$500.

CSHP ONTARIO BRANCH AWARDS PROGRAM 2017

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AWARDS FOR PROJECT OR ARTICLES ... continued

BILL WILSON PATIENT SAFETY AWARD

Sponsored by Omega Laboratories

Presented to:

Becky Agar

Ryan Itterman

Alicia Stevens



Jim Lazenka (left) Omega, Ryan Itterman, Becky Agar, Alicia Stevens (centre), Bill Wilson (right)

Project Title: Optimizing Therapeutic Drug Monitoring and Identification of Possible Adverse Drug events at Rural Hospital Sites

The award is presented to an active member of the Ontario Branch CSHP to recognize a humanitarian volunteer or innovative project in the health care community. The award consists of a framed certificate and a cheque for \$500.

CSHP ONTARIO BRANCH AWARDS PROGRAM 2017

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PERSONAL RECOGNITION AWARDS

GORDON MURRAY ONTARIO BRANCH CONTRIBUTION AWARD

Sponsored by Apotex Inc.

Presented to:

Diana Spizzirri



Diana Spizzirri

This award is available to an active member of Ontario Branch, CSHP, and who has made long-term outstanding contributions to the Branch. The award consists of a large engraved mortar and pestle and a cheque for \$1000.

THE DAN DASKO PHARMACY ADMINISTRATOR AWARD

Sponsored by Teligent

Presented to:

Kevin McDonald



Kevin McDonald (left), Mike Bethell (right) Teligent

This award recognizes outstanding pharmacy administrators who are willing to give of themselves to develop the future of the profession and empower their staff to make a difference in hospital pharmacy practice. The award consists of a framed certificate and a cheque for \$750.

[CSHP ONTARIO BRANCH AWARDS PROGRAM 2017]

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PERSONAL RECOGNITION AWARDS ... continued

THE WILLIAM MCLEAN CLINICAL PHARMACIST AWARD

Sponsored by Pfizer Canada

Presented to:
Henry Halapy



Henry Halapy (left), Bill McLean (middle) and David Taylor, (right) Pfizer Canada

This award recognizes outstanding skills in clinical practice and education and is available to any pharmacist who has been an active member of the Ontario Branch, CSHP for at least a year. The award consists of a framed certificate and a cheque for \$750.

ONTARIO BRANCH MENTORSHIP AWARD

Sponsored by HealthPRO Procurement Services Inc.

Presented to:
Alice Tseng



Alice Tseng (left), Dawn Jennings (right) HealthPRO Procurement Services

This award recognizes Ontario Branch CSHP members who have made significant contributions to the profession of pharmacy through teaching or mentorship. The award consists of a framed certificate and a cheque for \$1000.

CSHP ONTARIO BRANCH AWARDS PROGRAM 2017

... continued

PERSONAL RECOGNITION AWARDS ... continued

NEW HOSPITAL PHARMACY PRACTITIONER AWARD

Sponsored by Teva

Presented to:
Jennifer Lo



Jennifer Lo (left), Ky To (right) Teva

This award recognizes Ontario Branch CSHP new hospital pharmacy practitioners who have made an exceptional contribution to hospital pharmacy through patient care innovation, education, publications or participation in CSHP activities. The award consists of a framed certificate and a cheque for \$1000.

HOSPITAL PRACTICE IN A RURAL SETTING AWARD

Sponsored by Sterimax

Presented to:
Mohamed Gazarin



Lee Mangubat (left) Sterimax, Mohamed Gazarin, Gregory Ellis (right) President Sterimax

This award recognizes a CSHP Ontario Branch member who has made a demonstrated impact on the safety and quality of pharmacy services provided in a geographically isolated or rural practice setting. The award consists of a framed certificate and a cheque for \$1000.

CSHP ONTARIO BRANCH AWARDS PROGRAM 2017

... continued

GRANTS AND OTHER AWARDS

SCOTT WALKER RESEARCH AWARD

Sponsored by AstraZeneca Canada Inc.

Presented to:

- Paula Newman**
- Kevin McDonald**
- Sammu Dhaliwall**
- Satvir Bains**
- Raaeka Noorbhai**



Scott Walker (left) AstraZeneca, Kevin McDonald, Paula Newman, Sammu Dhaliwall. Gail Whitzman (right) AstraZeneca

Project Title: Patient Satisfaction with a Pharmacist-led Best Possible Discharge Medication Plan (BPMDP) via Tele-robot in a Remote and Rural Community Hospital

This award is given for projects deemed vital to the practice of pharmacy in Ontario health facilities. The research need not be highly complex, as emphasis will be placed on usefulness in general practice. The grant consists of a cheque for \$1000 to offset material costs of a research project.

[CSHP ONTARIO BRANCH AWARDS PROGRAM 2017]

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GRANTS AND OTHER AWARDS

ONTARIO BRANCH PATIENT CARE GRANT

Sponsored by Medbuy Corporation

Presented to:

Winnie Seto

Erin Chung



Erin Chung (left), Jill Craven (right) Medbuy Corporation

Project Title: Optimizing Management of Thrombosis in Paediatric Patients through the Involvement of a Clinical Pharmacist in the Thrombosis Service

This grant is being offered to support a pharmacist/group of pharmacists who wish to evaluate the impact of a patient care initiative or support the implementation of a new patient care initiative at their organization. The award consists of a framed certificate and a cheque for \$1250.

CSHP ONTARIO BRANCH AWARDS PROGRAM 2017

... continued

STUDENT AWARDS

THE ONTARIO BRANCH STUDENT AWARD - UNIVERSITY OF TORONTO

Sponsored by Teva

Presented to:
Erin Bezzina



Erin Bezzina (left), Ky To (right) Teva

This award recognizes a deserving student based on academic standing who will be pursuing a hospital residency. The award consists of a framed certificate, a one-year membership in CSHP,

THE ONTARIO BRANCH STUDENT AWARD - UNIVERSITY OF WATERLOO

Sponsored by Fresenius Kabi

Presented to:
Taylor Robertson

This award recognizes a deserving student based on academic standing who will be pursuing a hospital residency. The award consists of a framed certificate, a one-year membership in CSHP,

JIM MANN ONTARIO BRANCH PAST PRESIDENT'S AWARD

Sponsored by Fresenius Kabi

Presented to:
Sammu Dhaliwall



Jim Mann (left) Fresenius Kabi, Sammu Dhaliwall, Vince Vallentin (right) Fresenius Kabi

A commemorative plaque is presented to the President of the Ontario Branch, CSHP upon completion of the term of office.

CSHP ONTARIO BRANCH AWARDS PROGRAM 2017

... continued

RESIDENCY AWARDS

PHARMACY PRACTICE RESIDENCY AWARD

Sponsored by Pfizer Canada Inc.

Presented to:

Lisa Sunstrum (Richardson), Najla Tabbara, Linda Ou, Melanie Cormier, Sandra A.N. Walker



Melanie Cormier (left), Linda Ou, David Taylor (Middle) Pfizer, Najla Tabbara, Lisa Sunstrum (Richardson)

Lisa Sunstrum (Richardson) Project Title: Optimizing Proton Pump Inhibitor Therapy in Primary Care: A Pilot Study Evaluation of a Patient Directed Intervention

Najla Tabbara (Richardson) Project Title: Characterization of total parenteral nutrition utilization in patients following cytoreductive surgery and hyperthermic intraperitoneal chemotherapy

Linda Ou (Richardson) Project Title: Determination of Fosfomycin Susceptibility in Multi-Drug Resistant Enterobacteriaceae spp. and Vancomycin-Resistant Enterococci Urinary Isolates

Melanie Cormier and Sandra A.N. Walker Project Title: Development, Evaluation and Validation of a Screening Tool for Late Onset Bacteremia in Neonates

The award recognizes four hospital pharmacy residents whose major projects are judged to be the most deserving in terms of representing a significant innovation, practical application and/ or development in an institutional pharmacy practice setting. The award consists of a cheque for \$1000 for each of the winners.

CSHP ONTARIO BRANCH AWARDS PROGRAM 2017

... continued

RESIDENCY AWARDS ... continued

THE PAUL HALLIGAN MEMORIAL PHARMACY RESIDENT AWARD

Sponsored by Valeant Canada

Presented to:

Jam Bravo



Rommel Gajadhar (left) Valeant, Jam Bravo (right)

This award was established to celebrate the life of this dedicated pharmacist. Paul Halligan was actively involved with numerous community initiatives and pharmacy groups. It is presented to a deserving resident who reflects the dedication, discipline, determination and enthusiasm that Mr. Halligan brought to our profession and all that he was involved with. The award consists of a certificate and cheque for \$750.

CHARLIE BAYLIFF RESIDENT PRECEPTOR OF THE YEAR AWARD

Sponsored by Fresenius Kabi

Presented to:

Marisa Battistella

This award has been established to recognize Ontario Branch CSHP members who demonstrate excellence as a mentor / preceptor for pharmacy residents. The award consists of a framed certificate and a cheque for \$750.

CSHP ONTARIO BRANCH AWARDS PROGRAM 2017

... continued

ONTARIO PHARMACY RESIDENTS' ASSOCIATION POSTER AWARDS

PHARMACY PRACTICE RESIDENCY AWARD

Sponsored by Teva

Presented to:

Linda Ou



Linda Ou (right), Ky To (left) TEVA

Presented to a resident for excellence in a poster presented at the Ontario Branch, CSHP Annual General Meeting. The Award was presented to Linda Ou and consists of a cheque for \$500.

The following eight residents were selected to present their posters at the AGM.

Patwant Dhillon

Project Title: A case-control study analyzing mannitol dosing for prevention of cisplatin-induced acute nephrotoxicity

Stephanie Gautron

Project Title: Characterization of serious adverse drug reactions in hospital to determine potential implications of mandatory reporting

Gloria Lau

Project Title: Development and Evaluation of a Protocol for the Periprocedural Management of Direct Oral Anticoagulants for Percutaneous Coronary Procedures

Linda Ou

Project Title: Determination of Fosfomycin Susceptibility in Multi-Drug Resistant Enterobacteriaceae spp. and Vancomycin-Resistant Enterococci Urinary Isolates

Rebekah Lee

Project Title: Appropriateness of empiric antibiotic therapy in patients with gram-negative bacteremia in [an unidentified institution]: A multi-sited retrospective study

Matthew Chow

Project Title: Assessment of the impact of pharmacy learners on essential patient care processes

Lanny Tran

Project Title: Evaluation of the Impact of Pharmacist-Led Communication of the Clinical Pulmonary Infection Score (CPIS) on Antibiotic Prescribing in the Intensive Care Unit – A Pilot Study

Michael Wan

Project Title: Vancomycin trough concentrations and clinical outcomes in non-deep seated infections – A retrospective study

68th Annual Awards Ceremony

SATURDAY, NOVEMBER 19, 2016
The University Club, Toronto

We gratefully acknowledge the support of our generous sponsors:

STERIMAX INC.



68th Annual Conference

SATURDAY, NOVEMBER 19, 2016
Leslie Dan Faculty of Pharmacy

We gratefully acknowledge the support of our generous sponsors:



COUNCIL: CSHP ONTARIO BRANCH, 2016-2017



Ryan Itterman
President



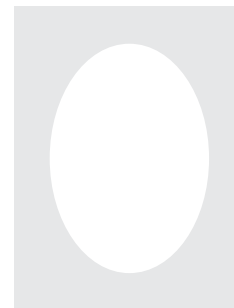
Katie Hollis*
President-Elect



Sammu Dhaliwall
Past President



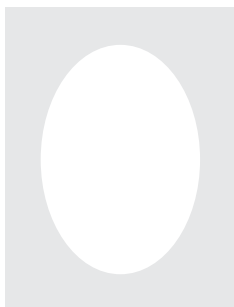
Christine Truong
Treasurer



Dawn Jennings
Senior Delegate



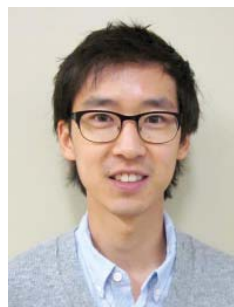
Brett Barrett*
Junior Delegate



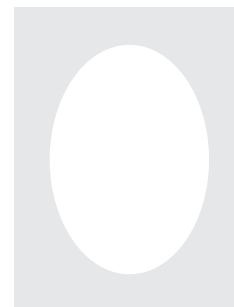
Anne Stacey
Ontario Branch
Executive Assistant



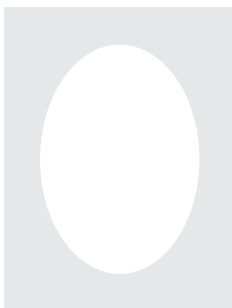
Jennifer Lo*
Chapter Co-Chair:
Metro Toronto



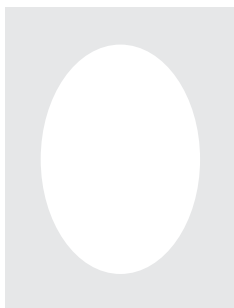
Ian Pang*
Chapter Co-Chair:
Lake Ontario West



Rebekah Lee
Chapter Co-Chair:
Lake Ontario West



Deval Patel
Chapter Co-Chair:
Lake Ontario West



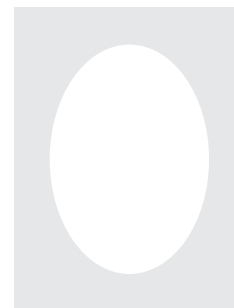
Rachel Fu
Chapter Co-Chair:
Southwestern



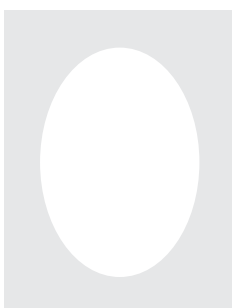
Tracy Gallina
Chapter Chair:
Golden Horseshoe



Amber-Lee Carriere
Chapter Co-Chair:
Georgian Bay Simcoe



Michal Racki
Chapter Co-Chair:
Georgian Bay Simcoe



Mathew DeMarco
Chapter Chair:
Northern



Jessica Robinson
Chapter Chair:
Ottawa Valley



Megan Riordon
Chapter Chair:
Quinte-St. Lawrence

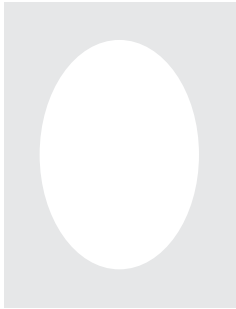


Maria Marchese*
Chapter Chair:
Northwestern



Vivian Lee
Chapter Chair: Lake
Ontario East

COUNCIL: CSHP ONTARIO BRANCH, 2016-2017



Monique Bergenwall*
Primary Care
Co-Chair



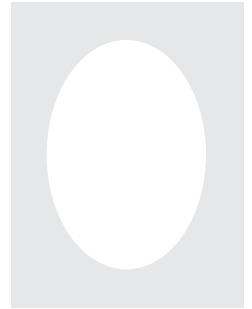
Sammu Dhaliwall
Primary Care
Co-Chair



Vivian Law
Education
Committee



Christine Ling
OPA Liaison



Shelley Dorazio*
OHPMS Committee



Teegan Ignacy*
OPRA Liaison



Hatf Sohail*
Student Liaison
- University of
Toronto



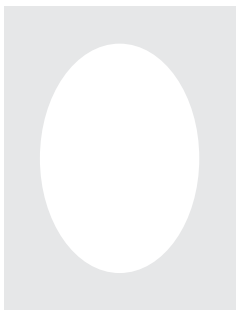
Jennifer Curran*
Student Liaison
- University of
Waterloo



Allan Mills
Faculty Liaison
- University of
Toronto



Brett Barrett
Faculty Liaison
- University of
Waterloo



Cathy Burger
Chair: Awards
Committee



Samantha Yau*
Communications
Committee



Mayce Al-Sukhni**
Membership
Committee



Carolee Awde**
Membership
Committee

* Denotes new Council member.

** Denotes returning Council member.

[CHARLIE BAYLIFF GOLF UPDATE]



Woodstock, ON. On a warm and sunny June day the 7th Annual Charlie Bayliff Golf Day was held at the Innerkip Golf Club. Twenty one of Charlie's friends and colleagues competed for the winner's trophy and green jacket. This year's winner was Lawrence Lee, the son of Dr David Lee, a neonatologist who played golf often with Charlie. Memories of Charlie as a 'lively' student in residence at U of T were shared by Dr Doug Thompson, a family doctor in Stratford. Sammu Dhaliwall shared some of his memories while he was a resident under Charlie's mentorship. Dave Edwards, Jim Mann and Don Perrier were amongst the notable guests.

CSHP ONTARIO BRANCH STRATEGIC PLAN 2016-2019

| KSA | Strategic Goal | Objectives | Ref # | Actions | Responsibility for Action | Executive Responsibility | Performance Indicator | Responsibility for Performance Indicator | Frequency of Indicator | Baseline Measure (2016) | Target | | | Reporting Period Actual | Status | Comments / To Do | |
|--|--|--|---|--|---|---------------------------------|---|--|-------------------------------------|---|--|--|--|---|--------|---|--|
| | | | | | | | | | | | 2017 | 2018 | 2019 | | | | |
| Pharmacists' Practice | To have a single engaging initiative that focuses our efforts on improving patient outcomes | To embark on the Excellence in Hospital Pharmacy program rooted in new CSHP guidelines for hospital pharmacy practice | 1 | Review Excellence in Hospital Pharmacy program when available to circulate to OB members; identify further actions and/or links to Strat Plan | National Delegate | National Delegate | Number of Reports submitted back to Council on Status of Excellence in Pharmacy Program | National Delegate | Annual | New Initiative (2016) - No Baseline | 2/2 Reports | 2/2 Reports | 2/2 Reports | Next Report - November 2017 | ✓ | | |
| | | | 2 | Develop a platform for sharing best practice tools. | Internal | Internal | Platform is in place (Yes/No) | Internal | Once | No. Platform NOT in place (2016) | No | Yes | Yes | N/A | ✓ | | |
| | | | 3 | Maintenance or improvement of aseptic compounding course | External | External | Profit | External | Annual | \$12,893.53 (Jan Dec) | Greater than \$5,000 | Greater than \$5,000 | Greater than \$5,000 | Next Report due December 2017 | ✓ | Need to deduct fee for Aseptic Expert - \$5,000 - not paid in 2016 / Will re-assess target on an annual basis | |
| | | | 4 | A successful annual management seminar will be executed | DHPMS Committee Chair | Vision | Profit | DHPMS Committee Chair | Annual | \$3,550 (May 2016) | Greater than \$10,000 | Greater than \$10,000 | Greater than \$10,000 | Next Report - November 2017 | ✓ | 2015 - program transition to CSHP Ontario Branch / Will re-assess target on an annual basis | |
| | | | 5 | A successful annual awards event will be executed | Awards Committee Chair | Vision | Profit | Awards Committee Chair | Annual | \$8,750 (Nov 2016) | Greater than \$0 | Greater than \$0 | Greater than \$0 | Next Report - November 2017 | ✓ | \$7,000 LOSS (2015) / Will re-assess target on an annual basis | |
| | | | 6 | A successful annual education conference will be executed | Education Committee Chair | Vision | Profit | Education Committee Chair | Annual | \$16,350 (Nov 2016) | Greater than \$10,000 | Greater than \$10,000 | Greater than \$10,000 | Next Report - November 2017 | ✓ | \$9,100 (2015) / Will re-assess target on an annual basis | |
| | To be an effective advocate of excellent pharmacy practice integral to patient centred care with external stakeholders | To use the advocacy tool kit for the support of specific branch objectives | 7 | All Council members are required to complete the Advocacy and Communications Tool Kit | Council Members | External | Percent of Council Members who have completed the Advocacy and Communications Tool Kit versus the total number of council members | External | Once | 0% (2016) | 100% | 100% | 100% | 64.5% (20/31) April 2017 | ✗ | Request sent to all council members in January 2017 with deadline for completion being April 2017 council meeting. | |
| | | | 8 | Communicate 100% of OB participation in consultations and feedback provided to Ontario Branch members | Admin Support | President | 100% of responses communicated in HPO and/or website | Admin Support to OB Branch | Annual | 100% (X/X) | 100% | 100% | 100% | Next Report - November 2017 | ✓ | | |
| | | | 9 | To build and sustain effective collaboration with external stakeholders | External | External | Number of Reports submitted to Council on identified stakeholders and engagement strategies | External | Annual | New Initiative (2016) - No Baseline | 2/2 Reports | 2/2 Reports | 2/2 Reports | Next Report - November 2017 | ✓ | External Liaison report will contain detailed information on current status of work with key stakeholders (CPA, OCP, OHA, MOHLTC). | |
| Member & Volunteer Engagement | To have a 4% increase in Members and Supporters / To have a thriving volunteer base | To listen to members and enhance understanding of what members want and what non-members want in CSHP Membership. | 10 | Each chapter chair to connect with 1 member and 1 non-member each month and complete a one-on-one, semi-structured interview with questions determined by membership committee. | Chapter Chairs and Membership Committee Chair | Internal | % of semi-structured interviews completed (denominator equals total chapters x 2 x 3 months) | Admin Support to OB Branch | Quarterly | New Initiative (2016) - No Baseline | 80% | 85% | 90% | N/A | ✓ | Target confirmed during Chapter Chair Meeting - Feb 2, 2017 / Semi-Structured questions are under development | |
| | | | 11 | To complete a comprehensive environmental scan focus on value proposition of CSHP Members for key stakeholders (hospital staff / administrators / students / residents / FHT / technicians / student technicians - i.e., Representative sample) | Membership Committee Chair | Vision | Completion of Report as per project plan with final report (Yes / No) | Vision | Once | New Initiative (2016) - No Baseline | Yes, Report Completed prior to Dec 31, 2017 | N/A | N/A | N/A | ✓ | | |
| | | | 12 | Membership Campaign - utilize Environmental Scan to inform the membership campaign. | Membership Committee Chair | Vision | Percentage net change in Ontario Members and Supporters | Membership Committee Chair | Annual | Members and Supporters 2014/15 - 1114 2015/16 - 954 14% decrease | 0% versus 2015/16 level | 2% increase above 2016/17 level | 2% increase above 2017/18 level | Next Report April 2017 | ✓ | Vision / Membership Chairs will re-assess target on an annual basis; note CSHP Official target is 4% net increase in members and supporters | |
| | | | 13 | Communication Strategy - utilize Environmental Scan to identify and implement successful communication strategy using appropriate and alternate platforms. (i.e. website, social media, email, HPO, etc.) | Communications Committee Chair | Internal | TBD | TBD | TBD | TBD | TBD | TBD | TBD | TBD | N/A | ✓ | |
| | | | 14 | To enhance visibility and communication of CSHP-OB activities | Communications Committee Chair | Internal | Percent of HPO published on an annual basis versus plan (Current Plan is to publish HPO on quarterly basis) | Admin Support to OB Branch | Semi Annual (Trailing 12 months) | 25% | 100% | 100% | 100% | No publication - April 2017 | ✗ | | |
| Governance | To have an effective, strategic Council for Ontario | To have an effective succession plan | 15 | i. To create a position handover guideline leveraging National Tools (webcast), and template for Council positions; ii. To ensure no vacancies in Council positions; iii. To review workload distribution for Executive V. To conduct an exit evaluation of Council members which will then be used to guide Council development | Past-President | Vision | Percent of council members attending a council meeting versus total number of council positions available, whether filled or unfilled at time of council meeting | Admin Support to OB Branch | Semi Annual | 79% (22/28) | 80% | 85% | 85% | 75% (21/28) - April 2017 | ● | | |
| | | | 16 | To strive for balanced workload among Exec Council members | External | External | Decision on re-alignment (Yes/No) | External | Once | New Initiative (2016) - No Baseline | Yes, Decision | N/A | N/A | Decision to keep current structure as is - April 2017 | ✓ | | |
| | To have stronger governance and strategic alignment between CSHP National, CSHP-OB and its Chapters | To complement the Bylaw with appropriate policies and procedures | 17 | i. To review the Procedure Manual and to assess existing policies and procedures to identify gaps; ii. To write new policies and procedures as necessary; iii. To review existing F&P as necessary | Admin Support | Internal | # of documents created and/or updated in reporting time period. (Note - approx. 40 total documents exist) | Admin Support to OB Branch | Semi-Annual | New Initiative (2016) - No Baseline | 10 | 15 | 15 | Next Report - November 2017 | ✓ | Target to achieve review of all documents every 3 years | |
| Organizational Effectiveness | To have alignment between strategic priorities and society resources | To strive for a financially responsible operating budget, utilizing reserve as appropriate | 18 | Develop and manage budget on an annual basis | Treasurer | Treasurer | % Variance (Budget to Actuals / Net) | Treasurer | Annual | -268% (budget loss of \$1,057,96 vs. actual profit of \$29,051.45 / net profit \$30,559.41) (2015/16) | Greater than or equal to 0% FAVOUR-ABLE variance (budget vs. actual - net) | Greater than or equal to 0% FAVOUR-ABLE variance (budget vs. actual - net) | Greater than or equal to 0% FAVOUR-ABLE variance (budget vs. actual - net) | Next Report - Summer 2017 | ✓ | Note - 2015/16 had a one time event that contributed approx. \$30,000 revenue that was not budgeted | |
| | | | Treasurer | Treasurer | Percentage of CSHP Ontario Branch reserve fund to annual operating expenses | Treasurer | Annual | 164% (\$118K reserve to \$110K operating budget) 15/16 fiscal year | greater than or equal to 50% | greater than or equal to 50% | greater than or equal to 50% | Next Report - Summer 2017 | ✓ | Treasurer (Ontario) to confirm approach to calculation of target with CSHP Official Treasurer | | | |
| | To implement cross-coverage systems for all CSHP staff positions | To implement co-chairs for all chapters and committees | 19 | To implement co-chairs for all chapters and committees | Chapter Chairs and Committee Chairs | Internal | Percent of number of positions eligible for co-chair role versus number of positions with co-chair role in place at time of council meeting | Admin Support to OB Branch | Semi-Annual | 19% (3/16 - chapter chairs / committee chairs / primary care role) | 50% | 75% | 90% | Next Report - April 2017 | ✓ | | |
| | To have effective succession of staff, board and volunteers | To have a minimum of two members on each council committee | 20 | To have a minimum of two members on each council committee | Committee Chairs | Internal | Percent of number of council committees with a minimum of two members (excluding Chair and Co-Chair roles) versus number of council committees at time of council meeting | Admin Support to OB Branch | Semi-Annual | 80% (4/5 - committees) | 80% | 100% | 100% | 80% (4/5 - committees) - April 2017 | ✓ | May include chapter chairs in the future | |
| | To have a leader process to recruit members from chapters to council | To include student members on chapter committee and council committees where possible (already implemented but not always carried out) | 21 | To include student members on chapter committee and council committees where possible (already implemented but not always carried out) | Chapter Chairs and Student Liaisons | Internal | Percent of number of council committees with a student member versus number of council committees at time of council meeting | Report from Student Members | Semi-Annual | 80% (4/5 - committees) | 80% | 80% | 80% | 80% (4/5 - committees) - April 2017 | ✓ | May include chapter chairs in the future / OHPMS no plan to include student members on this committee; therefore 80% target | |
| To have adaptive communications that support this strategic plan and meet member needs | To redesign website | 22 | To identify and map content for revised CSHP OB | Admin Support | Internal | Completion of Report (Yes / No) | Admin Support to OB Branch | Once | New Initiative (2016) - No Baseline | Yes, Report Completed prior to Dec 31, 2017 | N/A | N/A | N/A | ✓ | | | |

[SAVE THE DATE!]

FOR THE 69TH ANNUAL CSHP ONTARIO BRANCH CONFERENCE **Saturday, November 18, 2017**

Please note that the 2017 CSHP Ontario Branch Annual Conference will take place this fall on **Saturday, November 18,** followed by our Awards Night.

The Education Session and AGM will be held at the Leslie Dan Faculty of Pharmacy at the University of Toronto. The Awards Ceremony will be a sit down dinner held at The University Club of Toronto at 380 University Avenue.

Once again the Education Committee members are striving to bring you exciting educational sessions and valuable workshops. Please save the date and be on the lookout for our brochure which will be coming out soon.

Vivian Law
Chair, Education Committee
Ontario Branch CSHP



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HOSPITAL PHARMACY IN ONTARIO

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